**SET-2**

**AWH ENGINEERING COLLEGE**

**DEPARTMENT OF MCA**

**S2 MCA SECOND SERIES SEPTEMBER 2021**

**20MCA164 ORGANIZATIONAL BEHAVIOUR**

**MAX MARK: 30 TOTAL HRS: 1.5HRS**

PART A

ANSWER ALL QUESTIONS

EACH QUESTION CARRIES 3 MARKS

1. Explain any three Freudian stages.
2. What is attitude? Explain the components of attitudes.
3. What is job design? Describe different approaches to job design.
4. Explain attribution theory.
5. Differentiate ‘Classical conditioning’ and ‘Operant conditioning’ behavioural theories.
6. What are values? How do they differ from attitude?

PART B

ANSWER ANY ONE OUT OF 2 IN EACH SET OF QUESTIONS

EACH QUESTION CARRIES 6 MARKS

1. Briefly explain the Principles of Learning.

OR

1. Briefly explain different personality traits.
2. Explain different categories of stress reduction strategies.

OR

1. Briefly explain Maslow’s hierarchy Theory.